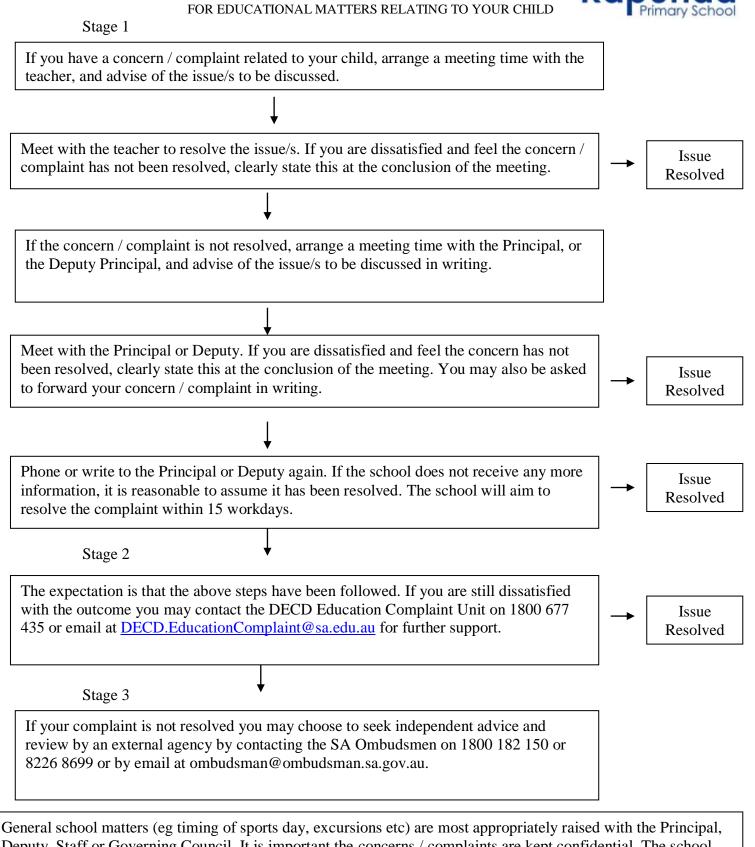
PARENT CONCERNS AND COMPLAINTS

QUICK REFERENCE





General school matters (eg timing of sports day, excursions etc) are most appropriately raised with the Principal, Deputy, Staff or Governing Council. It is important the concerns / complaints are kept confidential. The school can only deal with issues that are raised. It is expected that parents / caregiver, students & staff will work together to resolve concerns in a way that maintains positive relationships.

At any stage of the concern / complaint resolution process parents may contact the Education Complaint Unit for advice or support on 1800 677 435