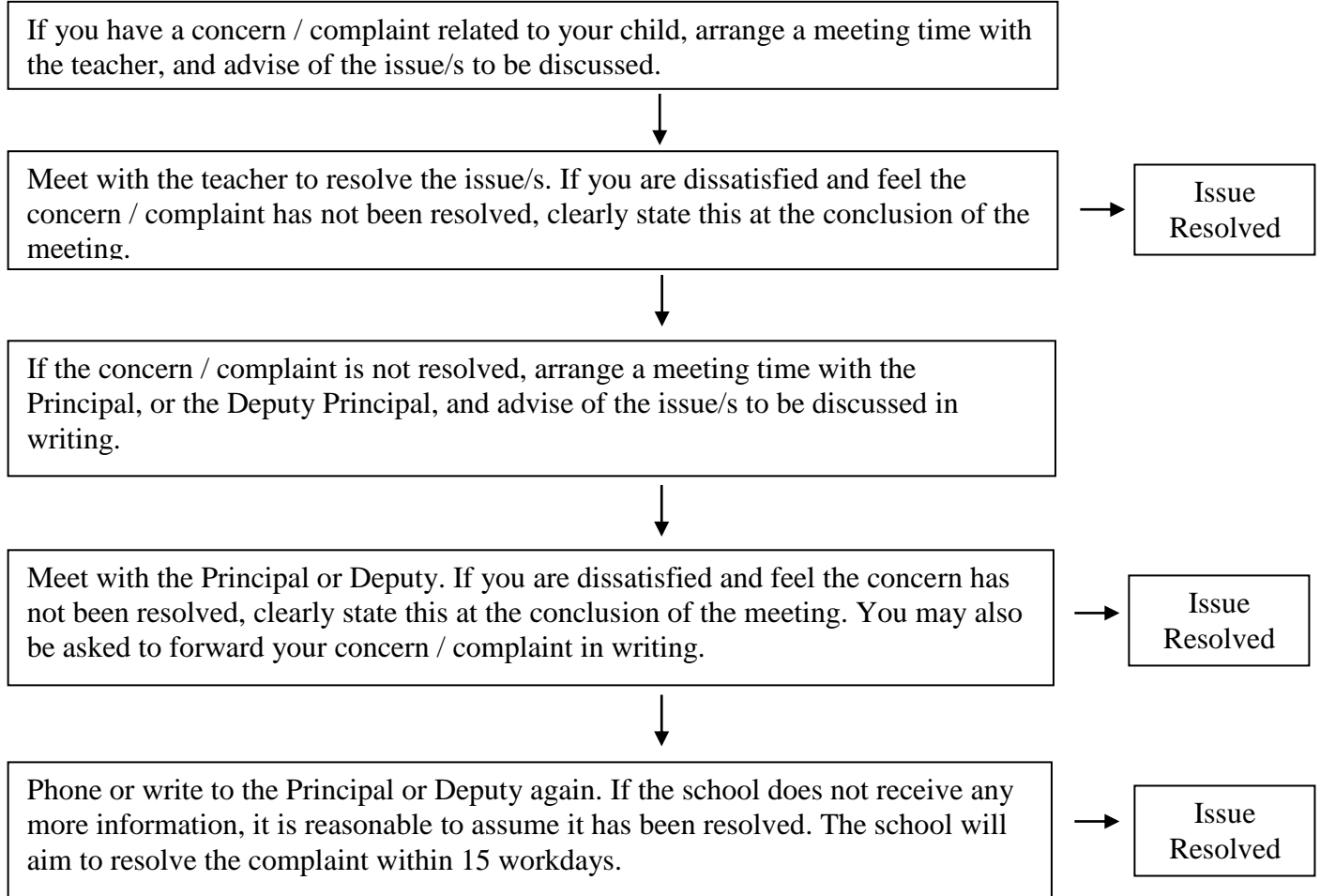
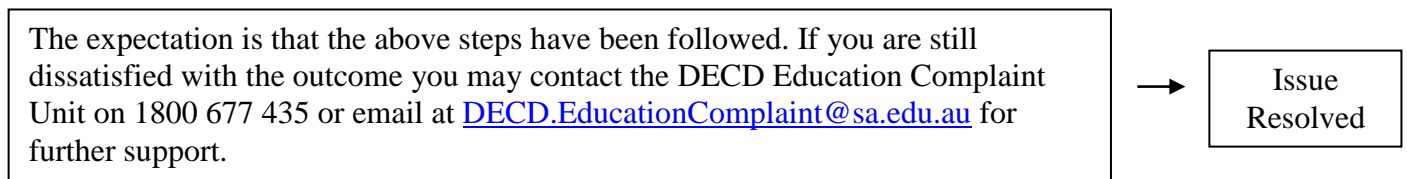


**PARENT CONCERNS AND COMPLAINTS - QUICK REFERENCE
FOR EDUCATIONAL MATTERS RELATING TO YOUR CHILD**

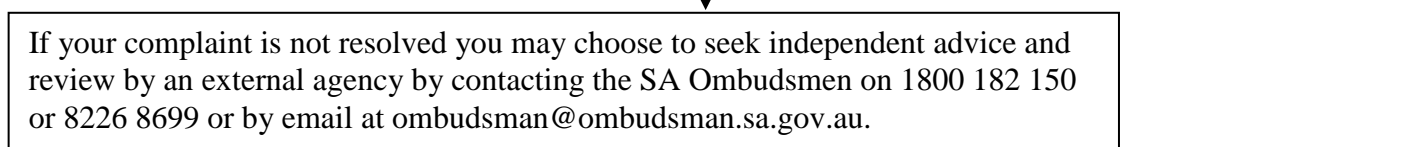
Stage 1



Stage 2



Stage 3



General school matters (eg timing of sports day, excursions etc) are most appropriately raised with the Principal, Deputy, Staff or Governing Council. It is important the concerns / complaints are kept confidential. The school can only deal with issues that are raised. It is expected that parents / caregiver, students & staff will work together to resolve concerns in a way that maintains positive relationships.

At any stage of the concern / complaint resolution process parents may contact the Education Complaint Unit for advice or support on 1800 677 435